



## Residential Utilities Service Application

- Single or  Joint Account (Both parties must be present for joint account)
- Own (Must provide proof of ownership) \$150 Deposit + \$25 Meter Fee \*\* (All fees due in full prior to account activation)
- Personal Residence  Rental Property
- Rent (Must provide signed Rental/Lease Agreement) \$300 Deposit + \$25 Meter Fee \*\* (All fees due in full prior to account activation)

Landlord's Name: \_\_\_\_\_ Phone: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Service Address: \_\_\_\_\_ Cleveland Tx, 77327 77328

Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_ ST: \_\_\_\_\_ Zip: \_\_\_\_\_

Number of garbage carts needed (maximum 3): \_\_\_\_\_

### Primary Account Holder:

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

TX DL or ID: \_\_\_\_\_ Social Security #: \_\_\_\_\_

Phone #: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Email: \_\_\_\_\_

Have you previously had water service with the City of Cleveland?  Yes  No

If yes, please provide previous address: \_\_\_\_\_

### Secondary Account Holder:

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

TX DL or ID: \_\_\_\_\_ Social Security \_\_\_\_\_

Phone: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Emergency Contact (Not at this address): \_\_\_\_\_ Phone #: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

*In accordance with House Bill No. 859 passed by the State Legislature and effective September 1, 1993, our customers have the right to request that we not disclose certain confidential information. This personal confidential information consists of your address, telephone number and social security number. Please indicate, in the appropriate blank, your selection with regard to disclosure of your personal information.*

\_\_\_\_\_ Yes, I would like my personal information kept confidential

\_\_\_\_\_ No, it is not necessary to keep my personal information confidential

*By signing below, I certify that the above information is true and complete as of this date. I understand that it is a crime to provide false information for the purpose of obtaining utility services and if it is found that any of the above information is incorrect, services will be disconnected and the deposit will be refunded without notice. I also agree to adhere by the policies and ordinances established by the City of Cleveland.*

Account Holder Signature: \_\_\_\_\_ Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Account Holder Signature: \_\_\_\_\_ Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

<b>For Office Use Only</b>	
<input checked="" type="checkbox"/>	Account # _____ - _____ - _____ Deposit Receipt # _____
<input checked="" type="checkbox"/>	Completed scan for delinquent bills (initial) By Name: _____ By DL#: _____ By SSN#: _____
<input checked="" type="checkbox"/>	Copy of current Government issued ID (initial): _____ Proof of Ownership or Rental/Lease agreement (Initial): _____



**Initial \_\_\_\_\_ Sec. 118-46. - Refund of deposit.**

Any deposit made to the city by any applicant shall be held by the city until such applicant's utility service for which the deposit was made shall be terminated. Upon termination of such service, the applicant shall be entitled to a refund of such deposit, less any amount due and owing to the city.

(Code 1969, § 28-27; Code 1998, § 118-45)

**Initial \_\_\_\_\_ Sec. 118-48. - Effect of failure to receive bill.**

Failure of any user of any utility service furnished by the city to receive a bill for such utility service shall be no excuse for nonpayment.

(Code 1969, § 28-30; Code 1998, § 118-47)

**Initial \_\_\_\_\_ Sec. 118-85. - Tampering.**

It shall be unlawful for any person, other than a duly authorized employee of the city, to tamper with any meter; or to in any manner injure any meter; or to manipulate or attempt to manipulate any meter in any manner so as to affect its registration or measurement of the metered utility service.

(Code 1969, § 28-87; Code 1998, § 118-85)

**Initial \_\_\_\_\_ Sec. 118-86. - Procedure when a meter cannot be read.**

If a meter reader is, in the opinion of the city water department, unable to procure a reading of a meter owing to the building's being locked or vacant or the occupant not permitting entrance, or entrance to the premises is made precarious by a vicious dog or otherwise, or easy access to the meter is obstructed in any manner whatsoever, the charges may be estimated for the amount not to exceed double the normal charge. If the consumer does not remedy the condition and should refuse further pay the estimated bill, the city water department shall have the right to discontinue the service without further notice and service shall not be resumed until the conditions complained of have been remedied and all charges for water service paid.

(Code 1969, § 28-88; Code 1998, § 118-86)

By initiating service, I agree with the terms and conditions set forth by the City of Cleveland.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_