

City of Cleveland

Solid Waste and Recycling Services

RFP #2024-01 Addendum

Q: Do the rates in Appendix A include the franchise fee?

A: The commercial rates in Appendix A includes the franchise fee. The residential rate in Appendix A does not include the franchise fee.

Q: Should the franchise fee be included on Form 3?

A: The franchise fee should be include in all commercial rates on Form 3.

Q: Do the current roll off rates listed in Appendix A include the franchise fee?

A: Yes, the roll off rates include the franchise fee.

Q: How many additional residential solid waste carts are currently being used by residents.

A: Our January house count included 2,411 residential accounts and 382 extra carts.

Q: How do the pink tags work? Does the city sell them directly to the residents? About how many pink tags are sold per month?

A: Pink tags are sold directly to the residents. If a resident has garbage that does not fit in the poly cart, they can purchase a pink tag to place on the bag to be picked up. The City sells about thirty (30) tags per month.

Q: Can we get a list of residents to run our mapping program on routing the service?

A: A complete list of service addresses will be provided to the successful proposer.

Q: Can the proposal deadline be extended?

A: No, our current contract ends on April 30, 2024, we are operating a tight schedule to award the new contract.

Q: What are the total number of homes under construction and total numbers permitted to start construction?

A: There are currently 398 open/active permits for residential homes.

Q: Are commercial customers that receive services via poly carts allowed to participate in bulky waste pick up?

A: No, bulky waste and brush collection is only for residential customers.

Q: In reference to section IV "SPECIFICATIONS" subsection 6. "City Services," please specify the contractor's responsibility concerning illegal dumping.

A: In the past we have had issues with citizens illegally dumping in and around city dumpsters. Should there be an issue, the City will notify successful proposer and prepare the solid waste for collection.

Q: Does the City still operate the dump site on Hwy 321?

A: Yes, the City allows residents to bring brush and bulky waste to the site located on Hwy 321.

Q: Section VII, subsection 1. States that all invoices to the City should be split into three (3) sections including roll-offs; will the City be responsible for billing customers for roll-offs?

A: No, this is in reference to roll offs utilized by the City.

Q: On Appendix B, does the total of 329 include City facilities?

A: No, the City facilities are listed separately on Appendix C.

Q: If the City does not utilize all 24 hauls for their roll-offs, do they roll over to the next year?

A: No, the City will be allowed 24 total hauls per contract year.

Q: Can the City logo be used on the proposals?

A: Yes.

Q: What will the procedure be if the number of dead animals exceed the TCEQ limit?

A: The proposer will not, at any time, be required to dispose of dead animals in excess of the TCEQ limit. Current practice is the vets that euthanize the animals, will dispose of them as well.

Clarification:

- On page 27 Section VII. Financial Terms, subsection 1. Billing and Payments;
 - “The invoice should be split into **two (2)** sections as follows.” – This should read “The invoice should be split in to **three (3)** sections as follows”
- On page 28 Section VII. Financial Terms, subsection 2. Billing and Franchise Fees;
 - “The City shall be entitled to receive an eleven percent (11%) franchise fee based on net revenue received from commercial customers **who poly** carts for dumpsters for waste...” – The should read, “The City shall be entitled to receive an eleven percent (11%) franchise fee based on net revenue received from commercial customers **who use poly** carts for dumpsters for waste...”