



#### HAVE QUESTIONS:

Our Customer Service Department is here to help:



Call **1-800-800-5804**

Monday-Friday 8:00 AM - 5:00 PM



E-mail us: [cssatex@wm.com](mailto:cssatex@wm.com)

Find us online: [www.wm.com](http://www.wm.com)

## City of Cleveland Garbage Collection Service Guidelines

### COLLECTION DAYS: THURSDAY

Please be sure your waste is out by 7:00 AM on collection day.

Waste Management furnishes each homeowner a 96-gallon poly cart, with a GREEN lid, for the collection of household garbage, grass clippings, leaves, branches and tree trimmings. **Collection shall be limited to the waste cart and shall be placed at the curb.**

**Important!** *For the safety and protection of our employees and equipment, we do require that branches and tree trimmings be no greater than three inches (3") in diameter and be cut, tied and bundled in four-foot (4') lengths weighing no more than forty to fifty pounds (40-50 lbs.)*

### BULK TRASH COLLECTION

Twelve (12) items on the LAST Thursday of the month

Acceptable items include moving boxes (please break them down and bundle them), old furniture, appliances, yard waste (bags, cut tied and bundled 40lb limit)

**Please note!** *WM can no longer dispose of CFC refrigerant containing items (i.e., refrigerators, freezers, etc.) without certification that the Freon has been properly removed and recycled, pursuant to current Federal law.*

### UNACCEPTABLE ITEMS

Gasoline & Oil (cans/filters)    Vehicle Tires    Large Pieces of Metal    Landscape Rock  
Electronic Waste (i.e. Televisions/Computer monitor)    Construction Debris, pallets (i.e. paint & carpet)    Glass (i.e. Windows, bathroom mirrors resulting from construction projects)    Tree debris

### HOLIDAYS

**NEW YEAR'S DAY**

**THANKSGIVING DAY**

**CHRISTMAS DAY**

If a holiday falls on Thursday, your trash will be collected on Friday.



**THINK GREEN®**