

City of Cleveland Resident:



Waste Management-Conroe is responsible for your garbage and recycling collection service. As your collection company, we are committed to providing you with responsive, dependable and quality service. To inform you about our services and guidelines, we present the following information;

Please be sure your trash cart is set out by 7:00 AM on WEDNESDAY.

Garbage Collection Service Guidelines:



CURBSIDE GARBAGE SERVICE

Service day is Wednesday.

Please have your CART out by 7A.M. on your service day.

Extra TRASH NO Problem, You can purchase extra service tags at city hall.
1-TAG = 1 BAG of Household Trash (limit 8 extra TAGS per service day, no cans or carts allowed to be tagged)

Do You have extra trash weekly, Please order an additional cart. ! Please contact City Hall and they can add a extra cart for weekly pickup for the cost will added to your Utility Bill.

Household garbage and yard waste are collected at the curb and limited to WM CART per collection.



BULK TRASH COLLECTION

Twelve (12) items on the **LAST Wednesday** of the month (**NO HOUSEHOLDS WASTE**)

Acceptable items include moving boxes (please break them down and bundle them), old furniture, and appliances. **Please note!** WM can no longer dispose of CFC refrigerant containing items (i.e., refrigerators, freezers, etc.) without certification that the Freon has been properly removed and recycled, pursuant to current Federal law.

Important! For the safety and protection of our employees and equipment, we do require that branches and tree trimmings be no greater than three inches (3") in diameter and be cut, tied and bundled in four foot (4') lengths weighing no more than forty to fifty pounds (40-50 lbs.).

UNACCEPTABLE ITEMS- for your weekly Trash or monthly Bulk service:

Gasoline Paint Batteries Vehicle Tires Large Pieces of Metal
Motor Oil (and used filters) Construction Debris

HOLIDAYS

NEW YEAR'S DAY THANKSGIVING DAY CHRISTMAS DAY
if a holiday falls on Wednesday your trash will be collected on Thursday.



Have questions? Our Customer Service Department is here to help:

Call us: 1-800-800-5804 Monday- Friday 8:00 a.m. to 5:00 p.m.

E-mail us: cssatex@wm.com

Find us online: <http://www.wm.com>